

2020 GENERAL TERMS AND CONDITIONS:

BOOKING PROCEDURE:

Please complete and sign the booking form. Send it (along with deposit) directly to: Verstraete Travel 14845 Yonge Street, Suite 300, Aurora, Ontario L4G 6H8
Tel: 416-969-8100
Fax: 905-727-8113
Toll Free: 1-800-565-9267

DEPOSIT:

\$400.00 per person. The deposit is non-refundable and due at time of booking. Post Tour: additional \$200 pp Your insurance premium is also due at this time.

FORM OF PAYMENT:

Cheque or e-transfer payable to: **Verstraete Travel & Cruises**. For Credit Card payments there is a \$60 surcharge on the Liberation Tour plus \$40 for the post tour.

PAYMENT SCHEDULE:

Deposit is due at time of booking with your selected insurance premium,
Final Payment Due:
February 7, 2020

BOOKING DEADLINE:

All reservations are accepted on a first-come, first-served basis. Since we are limiting the number of participants, we recommend that you book as soon as possible.

INSURANCE:

We strongly recommend the purchase of trip cancellation or all-inclusive insurance. The rates are outlined on the Booking Form.

PASSPORTS:

It is your responsibility to make sure that you have a **valid passport**. It must be valid for at least 6 months after your departure date. Canadian passport holders do not need a visa. If you are travelling with a non-Canadian passport it is your responsibility to inform our staff so that they can advise you of entry requirements.

PRICING:

All prices are based on minimum group size, current exchange rates and supplier quotations. In the event that significant changes take place due to circumstances beyond our control, we reserve the right to adjust the prices.

CANCELLATION:

If you have to cancel, you must inform Verstraete Travel in writing. The cancellation penalty is based on the date your cancellation is received. Cancellation penalties are shown in the chart below:

- Deposit is non-refundable.
- Final payment is non-refundable

FINAL ITINERARY & TRAVEL DETAILS:

It is anticipated that all the final details will be included in the travel documents and distributed 21 days before departure. Due to the nature of the tour program we reserve the right to make changes and substitutions wherever necessary.

REFUNDS:

Refund requests must be received in writing within 60 days of the date of the cause of cancellation. Please allow four to six weeks for processing.

UNUSED TOUR ARRANGEMENTS:

Portions of tour arrangements, or any other service or feature of the package which are not used are neither refundable nor exchangeable.

RESPONSIBILITY:

Verstraete Travel, hereinafter called the "Operator" and/or its agents and suppliers of services, assume no responsibility for injury, death, damages, loss or delay incurred by any person in connection with the tour, or by reason of any event beyond the control of the Operator, or loss occasioned by neglect, default, strike, war, hostility, civil disturbance or resulting directly, or indirectly, from acts of God. The Operator reserves the right to withdraw any or all packages at any time should conditions warrant, to refuse to accept or retain any person as a participant, to alter or cancel the itinerary whenever the Operator deems it necessary for the comfort, convenience, or safety of the members of the tours. Verstraete Travel reserves the right to make any and all changes at anytime, as they deem necessary.

Verstraete Travel & Cruises

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Ontario Registration 3367728 email: holland75th@verstraete.com

visit us at: www.verstraetetravel.com



HOLLAND LIBERATION CELEBRATION 2020

Tour Dates May 01 - 11



INVITATION

On May 5, 2020 Holland will enjoy and celebrate 75 years of Liberation. The Dutch people wish to celebrate and commemorate these events with their liberators and families.

Welcome Again Veterans Foundation will organize a pilgrimage for the families of the Canadians who participated in Holland's liberation.

Participating host towns are organizing a comprehensive and exciting program for the entire event.

A special welcome to children and grandchildren of veterans who are invited to stay with a Dutch family.

Welcome Again Veterans Foundation • www.welcomeagainveteransholten.nl

Highlights: Groesbeek • Holten Canadian War Cemetery • VE Day Wageningen Zutphen • Nijverdal • Apeldoorn

Official Travel Agent and Booking Office



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CONTACT US AT holland75th@verstraete.com IF YOU HAVE ANY QUESTIONS

Holland Liberation Program 2020

FRIDAY, MAY 01

Depart from Toronto for overnight flight to Amsterdam Schiphol.

SATURDAY, MAY 02

Arrive Amsterdam Schiphol Airport and transfer to your Host Town where a special welcome awaits you.

SUNDAY, MAY 03

Groesbeek commemorative service and ceremony hosted by Canadian Veteran Affairs. (Subject to confirmation)

TUESDAY, MAY 04

Holten: Commemorative service at the

Holten Canadian War Cemetery and Visitors Centre.

TUESDAY, MAY 05

Wageningen: National Liberation Day festivities and parade in Wageningen. Zutphen and Deventer festivities.

WEDNESDAY, MAY 06

Free day to relax, shop and enjoy your host families and town.

THURSDAY, MAY 07

Nijverdal: Memorial Museum, evening concert in Zutphen.

FRIDAY, MAY 08

Soesterberg: Military Museum.

SATURDAY, MAY 09

Apeldoorn: Canadian Liberation Festival on the grounds of Palace Het Loo.

SUNDAY, MAY 10

Farewell celebrations hosted by your Host Town.

MONDAY, MAY 11

Transfer to Amsterdam Schiphol Airport for the return flight to Toronto*.

**Program subject to final confirmation *Flight connections from other cities will be available*

Tour Host Stay: Price: \$1,375 From Toronto

**Liberation 2020 Tour flight will depart from Toronto.*

Connection flights to Toronto can be arranged from other Canadian cities

Price Includes:

- round trip airfare from Toronto with Air Transat
- all meals offered by your host family, local committees and special event organizers
- roundtrip coach transfers from airport to your host town
- coach transportation to all events in the program
- accommodations with your host family
- all activities and events outlined in the program

Price does NOT Include:

- airport taxes/fuel surcharges \$595pp
- hotel stay
- travel insurance (the booking form includes details on insurance options)
- all items of a personal nature such as drinks souvenirs, etc.

NOTE: All arrangements are made in association with Welcome Again Veterans. All events are subject to final confirmation and they reserve the right to make changes and adjustments.

HOST FAMILY STAY

You can indicate your preferred Host Town on the Booking Form. Please note that your preferred town will not necessarily participate in 2020. Welcome Again Veterans will finalize the host town participation in late Spring 2020. They reserve the right to assign you to a Host Town of their choice in the event your preference is not available. Host family stay invitation is for Veteran children or grand children of a Veteran and a travelling companion.

Participating Host Towns: **Apeldoorn, Almelo, Deventer, Nijverdal/Hellendoorn and Zutphen**



Check our website: www.verstraetetravel.com for updates on the program and answers to frequently asked questions (FAQ's)

HOW TO APPLY: You must complete the "2020 Holland Liberation Booking Form" and submit to Verstraete Travel

Hotel Stay

HOTEL STAY OPTION: For those who prefer to stay in a hotel, instead of a host family, we have arranged hotel accommodations in several places. Note that this is at an extra cost, per person above the host stay price. The hotel options and the extra cost (per person based on double occupancy) are listed below. You can indicate your preference on the Booking Form.

ZUTPHEN

Hampshire Hotel's Gravenhof Zutphen is a historic 3 - 4 star hotel located in the centre of town within easy walking distance of many stores and restaurants. The hotel has a 24 hour reception and an excellent restaurant. The rooms have a private bath / shower, cable TV, coffee and tea maker and free Wifi.

\$850.00 per person

DEVENTER

Fletcher Gilde Hotel is a 3 star historic hotel located in the very heart of Deventer within easy walking distance from the centre of town with its many restaurants and shops. The rooms have a private bath / shower. Deventer is a historic "Hanseatic city" that has much to offer.

\$975.00 per person

ALMELO

The Theatre Hotel Almelo belongs to the Van Der Valk Hotel Group and they are known for quality and service. The hotel is conveniently and centrally located in the heart of Almelo. Rooms have private bath/shower.

\$975.00 per person

Price per person includes: hotel room, based on double occupancy, daily breakfast and related service charge and taxes.

Post Tours

NORMANDY & PARIS

This tour can only be taken in conjunction with the Holland Liberation Program

On May 11 depart by coach for Ypres (2 nts) and visit WW1 sights including Menin Gate and Vimy Memorial. Continue to Normandy (2 nts) and visit important WW2 battlefield and memorial sights including Juno Beach. Travel to Paris for the final overnight and enjoy a guided tour and free time. On May 16 transfer to Paris Airport for return non stop flight to Toronto. **Tour Cost: Additional \$1,950 per person, double occupancy.**

Post Tour Price Includes: coach transportation; all sightseeing; breakfast & dinner daily (starting with dinner on May 11); all related taxes and service charges and adjusted airfare for the return flight.

